

# PROVIDER BULLETIN

## PROVIDER INFORMATION



April 1, 2024

### Inpatient Admission, Concurrent Review, and Discharge Submission Process Clarification

Blue Cross and Blue Shield of Minnesota and Blue Plus (Blue Cross) has updated the inpatient admission, concurrent review, and discharge requirements for Minnesota Health Care Programs (MHCP) members based on available functionality. These changes are effective immediately. The submission requirements and processes for all lines of business are provided in the tables below for clarity.

The requirement for submitting discharge details for Minnesota Health Care Programs (MHCP) members has been removed until the ability to submit this information is available within Availity Essentials. Blue Cross will notify providers when this functionality becomes available.

Sub-Acute/Post-Acute Care Facilities include the following provider types: Acute Rehabilitation, Long Term Acute Care (LTAC), Skilled Nursing Facility, Eating Disorder Residential Services, Mental Health Residential Services, and Substance Use Disorders Residential Care.

#### Minnesota Health Care Programs (MHCP) Families & Children, MNCare, MSC+, and MSHO

Facility Type	Admission	Concurrent Review	Discharge
Acute Hospital	<p><b>EAS participating hospitals:</b> No action required.</p> <p><b>Hospital not participating with EAS:</b> Submit notification in Availity Essentials</p>	Not required	<p><b>EAS participating hospitals:</b> No action required.</p> <p><b>Hospital not participating with EAS:</b> Discharge detail submission is not required at this time<sup>+</sup></p>
Sub-Acute Care/ Post-Acute Care Facility	Submit prior authorization and medical records in Availity Essentials	Request concurrent review with medical records via fax or phone <sup>*</sup>	Discharge detail submission is not required at this time <sup>+</sup>

\*A future communication will be published when concurrent review submission is available in Availity Essentials.

+A future communication will be published when discharge submission is available in Availity Essentials.

#### Medicare Advantage

Facility Type	Admission	Concurrent Review	Discharge
Acute Hospital	Submit notification in Availity Essentials	Not required	Submit discharge information in Availity Essentials
Sub-Acute Care/ Post-Acute Care Facility	Submit prior authorization and medical records in Availity Essentials	Submit concurrent review with medical records in Availity Essentials	Submit discharge information in Availity Essentials

**Commercial Products (excluding FEP)**

<b>Facility Type</b>	<b>Admission</b>	<b>Concurrent Review</b>	<b>Discharge</b>
Acute Hospital	Submit notification in Availity Essentials	Submit concurrent review with medical records in Availity Essentials	Submit discharge information in Availity Essentials
Sub-Acute Care/ Post-Acute Care Facility	Submit prior authorization and medical records in Availity Essentials	Submit concurrent review with medical records in Availity Essentials	Submit discharge information in Availity Essentials

**Federal Employee Program (FEP)**

<b>Facility Type</b>	<b>Admission</b>	<b>Concurrent Review</b>	<b>Discharge</b>
Acute Hospital	Submit notification in Availity Essentials	Submit concurrent review with medical records in Availity Essentials	Submit discharge information in Availity Essentials
Sub-Acute Care/ Post-Acute Care Facility	Submit prior authorization and medical records in Availity Essentials	Submit concurrent review with medical records in Availity Essentials	Submit discharge information in Availity Essentials

**Questions?**

For questions regarding MHCP subscribers, please contact MHCP Provider Services at **1-866-518-8448**. For all other lines of business, please contact Provider Services at **651-662-5200** or **1-800-262-0820**.