

PROVIDER QUICK POINTS

PROVIDER INFORMATION



March 27, 2024

Telehealth Place of Service Code 10 Changed to Non-Facility

The Centers for Medicare and Medicaid Services (CMS) has announced a change in the definition for place of service code 10, telehealth services provided to a patient in their home. As of January 1, 2024, dates of service, place of service 10 is now considered a non-facility place of service.

Blue Cross and Blue Shield of Minnesota (Blue Cross) will align with CMS in making this change no later than March 31, 2024. Per Blue Cross provider agreements, in the event that CMS publishes a change in rates or methodology change, Blue Cross shall implement such a change within ninety days of the date that change is effective. Provider shall not request adjustments to, and Blue Cross shall not adjust any, claims paid prior to the date Blue Cross implements any such change.

Products Impacted

All lines of business.