

PROVIDER BULLETIN

PROVIDER INFORMATION



March 1, 2024

Availity is Assisting Providers Impacted by Change HealthCare Cybersecurity Incident

Blue Cross and Blue Shield of Minnesota (Blue Cross) is aware of the significant cybersecurity incident experienced by Change Healthcare beginning on Wednesday, February 21, 2024, and understands the impact this has had on providers using Change Healthcare as their clearinghouse.

Availity is able to assist providers who use Change Healthcare as their clearinghouse. Transactions available to those providers include:

- Eligibility and Benefits (X12 270)
- Claim Status (X12 276)
- Claim Submissions (X12 837 Professional, Institutional, Dental)
- Remittance Advice (X12 835)

For more information about these capabilities and how Availity can assist, please go to <https://www.availity.com/availity-lifeline-self-serve-resources>