

PROVIDER BULLETIN

PROVIDER INFORMATION



September 1, 2023

Home Health Agencies are Required to Provide Minnesota Home Care Bill of Rights for Clients

Home Health Care providers are required to provide the client or the client's representative with written notice of the Home Care Bill of Rights prior to the client's first home health services.

Providers should make all reasonable efforts to provide notice of the rights to the client or the client's representative in a language the client or client's representative can understand.

The Home Care Bill of Rights is available on the Minnesota Department of Health website (www.health.state.mn.us) under the Facility Certification, Regulation and Licensing section, and is available in several languages at the following link: [Minnesota Home Care Bill of Rights for Clients](#)

In addition, DHS recommends that Home Care providers provide the Home Care Bill of Rights to Subscribers at least 30 days before terminating a Subscriber's services.

Products Impacted

The information in this bulletin applies to all lines of business.

Questions?

Please contact provider services at (651) 662-5200 or 1-800-262-0820.