

# PROVIDER QUICK POINTS

## PROVIDER INFORMATION



May 10, 2023

### Eligibility Redeterminations for Minnesota Health Care Programs Members

Blue Cross and Blue Shield of Minnesota and Blue Plus (Blue Cross) is informing providers that the Minnesota Department of Human Services (DHS) is restarting renewal requirements for Minnesota Health Care Programs (MHCP) members per federal law. MHCP members will be required to submit their annual eligibility documents to DHS when requested so that they do not have a gap in coverage. This process was suspended during the Public Health Emergency.

**Families and Children (formerly PMAP), Minnesota Senior Care Plus (MSC+) and Minnesota Senior Health Options (MSHO) renewals:** Renewals for Families and Children, MSC + and MSHO members occur on the anniversary month of their application for coverage. Renewal processes for these members restarted in April 2023, beginning with enrollees who have a July renewal. This process is expected to be completed in June 2024.

**MinnesotaCare renewals:** Renewals for all MinnesotaCare members will restart beginning in October 2023 for coverage effective Jan. 1, 2024.

#### Provider Actions

- Remind MHCP members to update mailing addresses/contact information with their county or Tribal agency now. Renewal paperwork is sent via USPS, and if the county or Tribal agency doesn't have the correct mailing address on file, members may not receive important notices and could possibly lose their health insurance.
  - Members can go to <https://mn.gov/dhs/mycontactinfo/> to get additional information.
- Encourage members to look for their renewal packet in the mail. DHS will send members a letter when it's time to renew.
- Encourage members to follow all directions in renewal notices and complete their renewal as soon as possible to prevent a disruption in coverage.

For more details on the Minnesota renewal timeline and process, please refer to the DHS renewal website: <https://mn.gov/dhs/renewmycoverage/>. This website is updated by DHS frequently and it includes a communication toolkit for stakeholders to use, a public dashboard where progress on the renewal process can be monitored, and other key resources.

#### Products Impacted

- Families and Children
- MinnesotaCare (MNCare)
- Minnesota Senior Care Plus (MSC+)
- SecureBlue (MSHO)

#### Questions?

Please contact provider services at **1-866-518-8448**.

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