

PROVIDER QUICK POINTS

PROVIDER INFORMATION



March 8, 2023

Full-Service Product Expansion

As introduced via Provider Bulletin P52-21 dated September 1, 2021, Blue Cross and Blue Shield of Minnesota entered into an agreement with Blue Cross and Blue Shield of Alabama for a new product which allows us to deliver a flexible solution to self-insured groups that have unique network and benefit requirements.

Three new clients have chosen this product for 2023. The three-digit prefix for these clients are CYN, APF/APZ and TGT.

For members accessing contracted Minnesota and bordering county providers, claims should be submitted to Minnesota as a BlueCard claim. Minnesota will price the claims based on the Minnesota provider agreement and will send claims to Blue Cross and Blue Shield of Alabama to apply the benefits.

For members accessing providers outside Minnesota, claims should be submitted to the local Blue Plan as a BlueCard claim. The local plan will price the claims based on the provider agreement and will send claims to Blue Cross and Blue Shield of Alabama to apply the benefits.

Always refer to the phone numbers listed on the back of the members ID card for appropriate support. TGT is partnering with Quantum Health for all functions of Customer and Provider Service including but not limited to, prior authorizations, pre-certifications and appeals. Claims will continue to be submitted to the providers local Blue Plan.

When submitting a prior authorization request, providers must include the three-digit prefix when checking benefits, eligibility and authorization requirements in order to be routed to the correct application.

Medical policies can be viewed via the following links:

- mn-policies.exploremyplan.com
- <https://www.bluecrossmn.com/providers/medical-management/medical-and-behavioral-health-policies>
(under Alternative Health Plan Portfolio)
- [Prior authorization | Blue Cross MN](#)
(under BlueCard information, Alternative Health Plan Portfolio Members link)

Products Impacted

Self-Insured products administered by Blue Cross and Blue Shield of Alabama

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Distribution: [bluecrossmn.com/providers/forms-and-publications](https://www.bluecrossmn.com/providers/forms-and-publications)