BlueCross BlueShield Minnesota

2023

SUMMARY OF BENEFITS

Blue Cross Medicare Advantage Freedom Blue[SM] (PPO)

Metro Region

H5959

January 1, 2023 – December 31, 2023

Y0138_081122N02_M

Introduction

This guide is a summary of the medical benefits covered by Blue Cross Medicare Advantage plans. In this booklet, you will find an overview of our plan, an easy-to-read chart of plan coverage options, and contact information for Customer Service representatives who can assist you and answer questions.

What's included

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CONTACT US

We are available for phone calls 8 a.m. to 8 p.m., Central Time. We are available seven days a week October 1 through March 31, and available Monday through Friday the rest of the year.

Members

Call toll-free **1-800-711-9865**

TTY users call **711**

Non-Members

Call **1-855-579-7658**

Visit **bluecrossmn.com**

Pre-enrollment checklist

Before making an enrollment decision, it is important that you fully understand our benefits and rules. If you have any questions, you can call and speak to a Customer Service representative toll free at **1-855-579-7658** (TTY **711**).

Understanding the Benefits

- [ ] The Evidence of Coverage (EOC) provides a complete list of all coverage and services. It is important to review plan coverage, costs, and benefits before you enroll. Visit **bluecrossmn.com** or call toll free at **1-855-579-7658** (TTY **711**) to view a copy of the EOC.
- [ ] Review the provider directory (or ask your doctor) to make sure the doctors you see now are in the network. If they are not listed, it means you will likely have to select a new doctor.

Understanding Important Rules

- [ ] In addition to your monthly plan premium, you must continue to pay your Medicare Part B premium. This premium is normally taken out of your Social Security check each month.
- [ ] Benefits, premiums and/or copayments/coinsurance may change on January 1, 2024.
- [ ] Our plan allows you to see providers outside of our network (non-contracted providers). However, while we will pay for covered services, the provider must agree to treat you. Except in an emergency or urgent situation, non-contracted providers may deny care. In addition, you will pay a higher copay for services received by non-contracted providers.

Frequently asked questions

This booklet gives you a summary of what we cover and what you pay. It doesn't list every service that we cover or list every limitation or exclusion. To get a complete list of services we cover, call us and ask for the *Evidence of Coverage.*

WHO CAN ENROLL?

You can enroll in Medicare Advantage (PPO) if you are enrolled in Medicare Part A and Medicare Part B and live in the plan availability area which includes the following counties: Anoka, Carver, Chisago, Dakota, Hennepin, Isanti, Ramsey, Scott, Sherburne, Washington, and Wright.

WHAT IS MEDICARE ADVANTAGE?

Medicare Advantage plans are private Medicare health plans. They have a yearly limit on your out-of-pocket costs, and once you reach this limit, you'll pay nothing for covered services. Some Medicare Advantage plans are combined medical and prescription drug coverage.

What is the difference between a:

- Annual physical exam – A yearly preventive visit with your primary care doctor that includes a discussion about your health, a review of your medical history, screenings, immunizations and some lab work.
- Welcome to Medicare visit – A one-time preventive visit within the first 12 months of your new Medicare Part B plan. This visit includes a review of your medical history, screenings, vaccinations and a discussion of preventive services available to you that you may need.
- Medicare annual wellness visit – An annual visit with your doctor after you've been enrolled in Medicare Part B for at least 12 months. This visit includes a review of your medical history, screenings and personalized health advice, and a checklist of appropriate preventive services.

Medicare will pay for a Medicare annual wellness visit and a Welcome to Medicare visit. Your Blue Cross Medicare Advantage plan will pay for an annual physical exam.

To see a complete list of your services and benefits, please review your *Evidence of Coverage* (EOC). You can find this document at **bluecrossmn.com/medicare-documents**.You also may order a copy by calling Customer Service.

WHICH DOCTORS AND HOSPITALS CAN I USE?

The Medicare Advantage network offers a large list of providers covered under the Medicare Advantage plan. You may pay less when you use doctors, hospitals and other providers in these networks. You can see the plan's provider directory at **bluecrossmn.com/medicare-documents**. Select Medicare Advantage (PPO)-Metro Region. Or, call us and we will send you a copy of the directory.

ABOUT ORIGINAL MEDICARE AND HOW TO GET BENEFITS

You have choices about how to get your Medicare benefits through Original Medicare, a program run directly by the federal government.

You can also choose to get Medicare benefits by joining a plan like Blue Cross Medicare Advantage.

If you want to compare our plan with other Medicare health plans, ask the other plans for their *Summary of Benefits*. Or, use the Medicare Plan Finder on **medicare.gov**.

If you want to know more about the coverage and costs of Original Medicare, look in your 2023 *Medicare & You* handbook or view it online at **medicare.gov**. Or, request a copy by calling **1-800-MEDICARE (1-800-633-4227)** 24 hours a day, 7 days a week. TTY users should call **1-877-486-2048**.

Health care terms and what they mean

Allowed amount — The contracted rate, or “Blue Cross discount,” set by your plan and providers when you see in-network hospitals and clinics. Providers are required to accept the allowed amount as payment in full, and cannot charge above it when you see an in-network provider.

Copay — The set dollar amount you pay each time you receive a service or prescription.

Coinsurance — A set percentage you pay toward health care after your deductible has been met.

Deductible — Amount you will pay in one plan year before coverage begins.

In-network — The hospitals and clinics that are included in your plan. Typically, in-network providers result in lower member costs.

Out-of-pocket costs — The amount you must pay for health care. It includes copays, coinsurance and deductibles, plus any costs for care that is not covered.

Out-of-network — The hospitals and clinics that are not included in your plan. Typically, out-of-network providers result in higher member costs.

Out-of-pocket maximum — The most you could pay in one plan year for covered medical services and supplies.

Premium — Your monthly payment for a plan.

Prior authorization — Approval in advance to get services or certain drugs that may or may not be on our formulary.

Total charge — The amount the provider charges for services before a Blue Cross discount (allowed amount) is applied.

Medicare Advantage Benefits	Freedom Blue Plan
Monthly Premium, Deductible, and Limits on How Much You Pay for Covered Services	
Monthly Plan Premium	$0 per month. In addition, you must keep paying your monthly Medicare Part B premium.
Part B premium reduction	Your plan will reduce your Monthly Part B premium by up to $40.
Annual Medical Deductible	This plan does not have a deductible
Maximum Out-of-Pocket Amount Your yearly out-of-pocket maximum in this plan apply to services you receive from	
In-network providers	$4,900
Combined in-network and out-of-network providers	$7,500
Once you reach the maximum out-of-pocket, our plan pays 100% of covered medical services. Your plan premium and all other non-Medicare covered services do not count toward the maximum out-of-pocket	
Yearly Plan Limitations	Our plan has a yearly limit for certain in-network benefits. Contact us for the services that apply.

Medicare Advantage Benefits	Freedom Blue Plan
Covered Hospital and Medical Benefits – Hospital and Doctor's Office Visits	
Inpatient hospital care*	$200 copay per stay
Out-of-Network	40% coinsurance
Meals following in-patient stay After an approved inpatient hospital or skilled nursing facility stay, we cover up to 2 meals per day for 28 days delivered to your home.	$0
Out-of-Network	Not Covered
Outpatient hospital care*	
Outpatient hospital surgery	$150 copay surgery
Out-of-Network	40% coinsurance
Ambulatory surgical center services	$100 copay
Out-of-Network	40% coinsurance
Observation stay	$125 copay per stay
Out-of-Network	40% coinsurance
Blood services	$0
Out-of-Network	40% coinsurance
Outpatient hospital all other services	$10 copay
Out-of-Network	40% coinsurance
Doctor's office visits*	
Primary care physician	$0
Out-of-Network	40% coinsurance
Specialist	$30 copay
Out-of-Network	40% coinsurance

*Benefits under this category may require prior authorization by the health plan.

Medicare Advantage Benefits	Freedom Blue Plan
Covered Hospital and Medical Benefits – Preventive Care	

Preventive care	$0
	
	Our plan covers many preventive services, including:
	• Abdominal aortic aneurysm screening
	• Alcohol misuse screenings and counseling
	• Annual physical exam
	• Barium enema
	• Bone mass measurements (bone density screening)
	• Cardiovascular disease screenings
	• Cardiovascular disease (behavioral therapy)
	• Cervical & vaginal cancer screening
	• Colorectal cancer screenings
	• Depression screenings
	• Diabetes screenings
	• Diabetes self-management training
	• Digital rectum exam
	• EKG (Following a “Welcome Visit”)
	• E-visits/telehealth
	• Fitness benefit
	• Glaucoma tests
	• Hepatitis B screening
	• Hepatitis C screening
	• HIV screening
	• Lung cancer screening
	• Mammograms (breast cancer screening)
	• Medical nutrition therapy services
	• Medicare diabetes prevention program (MDPP)
	• Nurse Line
	• Obesity screenings and counseling
	• One-time “Welcome to Medicare” preventive visit
	• Prostate cancer screenings
	• Routine annual physical exam
	• Sexually transmitted infections screening & counseling
	• Shots (vaccines): (If administered in a doctor’s office or hospital setting, vaccines will be filed as a Part B claim. If administered at a pharmacy, vaccines will be filed as a Part D claim.)
	  • Flu shots
	  • Hepatitis B shots
	  • Pneumococcal shots
	• Tobacco cessation counseling
	
	Any additional preventive services approved by Medicare during the contract year will be covered

Out-of-Network	40% coinsurance

Medicare Advantage Benefits	Freedom Blue Plan
Covered Hospital and Medical Benefits – Outpatient Care and Services	
Emergency care in the United States You do not pay this amount if you are admitted to the hospital on an inpatient basis within 24 hours for the same condition. See the "Inpatient Hospital Care" section of this booklet for other costs.	
In- and Out-of-Network	$90 copay
Urgently needed services in the United States	
In- and Out-of-Network	$35 copay
Worldwide emergency care	
In- and Out-of-Network	$90 copay for emergency care outside the United States and its territories
Worldwide transportation	
In- and Out-of-Network	20% coinsurance for emergency transportation outside of the United States and its territories
Worldwide urgent care	
In- and Out-of-Network	$90 copay for urgent care outside the United States and its territories

Medicare Advantage Benefits	Freedom Blue Plan
Covered Hospital and Medical Benefits – Outpatient Care and Services	
Outpatient diagnostic tests and therapeutic services and supplies*	
X-rays	$0 for Medicare-covered x-rays.
Out-of-Network	40% coinsurance
Radiation (radium and isotope) therapy including technician materials and supplies	15% coinsurance for Medicare-covered radiation therapy services. Examples include, but are not limited to, treatment of cancer.
Out-of-Network	40% coinsurance
Surgical supplies, such as dressings Splints, casts and other devices used to reduce fractures and dislocations	20% coinsurance for Medicare-covered surgical supplies, splints and casts.
Out-of-Network	40% coinsurance
Laboratory tests	
In- and Out-of-Network	$0 for Medicare-covered laboratory tests.
Blood	$0 for Medicare-covered blood.
Out-of-Network	40% coinsurance
Diagnostic advanced imaging	$70 copay for Medicare-covered diagnostic advanced imaging. Examples include, but are not limited to, specialized scans, CT, SPECT, PET, MRI, MRA, ultrasounds and angiograms.
Out-of-Network	40% coinsurance
Diagnostic tests & procedures (excludes x-ray and advanced imaging)	$20 copay for Medicare-covered diagnostic tests & procedures. Examples include, but are not limited to, EKG's, pulmonary function tests, psychological/neuropsychological testing, home or lab-based sleep studies.
Out-of-Network	40% coinsurance
Diagnostic mammograms or colonoscopy	$0 for each Medicare-covered diagnostic mammogram or colonoscopy.
Out-of-Network	40% coinsurance

*Benefits under this category may require prior authorization by the health plan.

Medicare Advantage Benefits	Freedom Blue Plan
Covered Hospital and Medical Benefits – Hearing and Dental Services	
Hearing services*	
Medicare-covered exams to diagnose and treat hearing and balance issues	$0
Out-of-Network	40% coinsurance
Non-Medicare covered hearing exam (1 per year)	$0
Out-of-Network	40% coinsurance
Non-Medicare covered hearing aid exam (1 per year) through TruHearing	$0
Out-of-Network	Not Covered
Hearing aid (up to 2 aids per year, one per ear)	$599 copay per aid for Advanced Aid or $899 copay per aid for Premium Aid from TruHearing. $0 per aid for optional hearing aid rechargeability on Advanced and Premium aids.
Out-of-Network	Not Covered
TruHearing® is a registered trademark of TruHearing, Inc., an independent company who works with health plans to offer low out-of-pocket costs on hearing aids.	
Dental services*	$30 copay
Medicare-covered dental services	
Out-of-Network	40% coinsurance
Routine (non-Medicare-covered) dental services**	
Cleaning (Up to 2 per year)	
In- and Out-of-Network	$0
Dental x-rays (Up to 1 per year)	
In- and Out-of-Network	$0
**Maximum plan benefit amount is $2,000 per year for in-network and out-of-network covered dental services, $0 annual deductible.	

*Benefits under this category may require prior authorization by the health plan

Medicare Advantage Benefits	Freedom Blue Plan
Covered Hospital and Medical Benefits – Hearing and Dental Services	
Oral exam (Up to 2 per year)	
In- and Out-of-Network	$0
Periodontal cleaning (Up to 2 per year)	
In- and Out-of-Network	$0
Fluoride (Up to 2 per year)	
In- and Out-of-Network	$0
Restorations (e.g., fillings)	
In- and Out-of-Network	30% coinsurance
Extractions (e.g., pulling teeth)	
In- and Out-of-Network	50% coinsurance
Endodontics (e.g., root canal)	
In- and Out-of-Network	50% coinsurance
Other periodontal services (Note: no additional periodontal cleaning coverage beyond the two (2) $0 copay periodontal cleanings per year)	
In- and Out-of-Network	50% coinsurance
Prosthetics	
In- and Out-of-Network	50% coinsurance
Crowns	
In- and Out-of-Network	50% coinsurance
Oral surgery	
In- and Out-of-Network	50% coinsurance
**Maximum plan benefit amount is $2,000 per year for in-network and out-of-network covered dental services, $0 annual deductible.	

Medicare Advantage Benefits	Freedom Blue Plan
Covered Hospital and Medical Benefits – Vision Services	
Vision services*	
Medicare-covered annual glaucoma screening	$0
Out-of-Network	40% coinsurance
Medicare-covered diabetic retinopathy exam	$0
Out-of-Network	40% coinsurance
Medicare-covered exams to diagnose and treat eye diseases and conditions	$0
Out-of-Network	40% coinsurance
Medicare-covered eyewear after cataract surgery	$0
Out-of-Network	40% coinsurance
Non-Medicare covered eye exam (2 per year)	$0
Out-of-Network	40% coinsurance
Non-Medicare covered eyewear allowance	
In- and Out-of-Network	$250 (frames, lenses or contacts)

*Benefits under this category may require prior authorization by the health plan.

Medicare Advantage Benefits	Freedom Blue Plan
Covered Hospital and Medical Benefits – Mental Health Services	
Mental health care* (including inpatient)	Our plan covers up to 190 days in a lifetime for inpatient mental health care in a specialty psychiatric hospital. This limit does not apply to inpatient mental health services provided in a psychiatric unit of a general hospital.
Inpatient visit	$200 copay per stay
Out-of-Network	40% coinsurance
Outpatient group therapy visit	$30 copay
Out-of-Network	40% coinsurance
Outpatient individual therapy visit	$30 copay
Out-of-Network	40% coinsurance
Partial Hospitalization	$55 copay per day
Out-of-Network	40% coinsurance
Mental health office visit*	
Psychiatrist or psychologist	$30 copay
Out-of-Network	40% coinsurance

*Benefits under this category may require prior authorization by the health plan.

Medicare Advantage Benefits	Freedom Blue Plan
Covered Hospital and Medical Benefits – Outpatient Care and Services	
Skilled nursing facility (SNF)*	$0 per day for days 1 through 20
Our plan pays up to 100 days in a SNF	$196 copay per day for days 21 through 100
Out-of-Network	40% coinsurance
Meals following SNF stay After an approved inpatient hospital or skilled nursing facility stay, we cover up to 2 meals per day for 28 days delivered to your home.	$0
Out-of-Network	Not Covered
Rehabilitation services*	
Cardiac and intensive cardiac rehab services	$30 copay
Out-of-Network	40% coinsurance
Physical, occupational and speech therapy visits	$30 copay
Out-of-Network	40% coinsurance
Pulmonary rehab services	$20 copay
Out-of-Network	40% coinsurance
Ambulance (ground and air)	
In- and Out-of-Network	$200 copay
Ambulance services without transportation and other non-Medicare covered transport services	Not Covered

*Benefits under this category may require prior authorization by the health plan.

Medicare Advantage Benefits	Freedom Blue Plan
Covered Hospital and Medical Benefits – Outpatient Care and Services	
Medicare Part B Prescription Drugs **Beginning April 1, 2023,** cost sharing for certain Part B rebatable drugs authorized by the plan may be subject to a lower coinsurance than shown.	
My cost for*	
Part B chemotherapy drugs	20% coinsurance
Out-of-Network	40% coinsurance
Other Part B drugs including but not limited to oxygen or Erythropeitin (EPO)	20% coinsurance
Out-of-Network	40% coinsurance
Beginning July 1, 2023, Part B Insulin for use in an insulin pump	
In- and Out-of-Network	Up to a $35 copay for a one-month supply

*Benefits under this category may require prior authorization by the health plan.

Medicare Advantage Benefits	Freedom Blue Plan
Additional benefits and services	
Medicare-covered acupuncture for chronic lower back pain (max. 20 visits every 12 months combined In-and Out-of-Network)	$20 copay
Out-of-Network	40% coinsurance
Routine (non-Medicare covered) acupuncture for any pain diagnosis (max. 12 visits per year combined In-and Out-of-Network)	$20 copay
Out-of-Network	$20 copay
Medicare-covered chiropractic care*	
Manipulation of the spine to correct a subluxation (when 1 or more of the bones of your spine move out of position)	$20 copay
Out-of-Network	40% coinsurance
Routine (non-Medicare covered) chiropractic care* (max. 12 visits per year combined In-and Out-of-Network)	$20 copay
X-ray coverage not included	
Out-of-Network	40% coinsurance
Diabetes supplies and services	
Diabetes monitoring supplies (coverage for test strips and monitors is limited to Ascensia brands)	$0
Out-of-Network	40% coinsurance
Diabetes self-management training	$0
Out-of-Network	40% coinsurance
Therapeutic shoes and inserts	15% coinsurance
Out-of-Network	40% coinsurance
Ascensia Diabetes Care US, Inc. is an independent company providing diabetic supplies.	

*Benefits under this category may require prior authorization by the health plan.

Medicare Advantage Benefits	Freedom Blue Plan
Additional benefits and services	
Durable medical equipment* (wheelchairs, oxygen, etc.) Out-of-Network	20% coinsurance 40% coinsurance
Fitness program Gym membership at a participating SilverSneakers® facility, online fitness classes, or choose a home exercise kit Out-of-Network	 $0 Not Covered
SilverSneakers® is a registered trademark of Tivity Health, Inc., an independent company that provides health and fitness programs.	
Home health care* Out-of-Network	$0 40% coinsurance
Outpatient substance abuse* Individual and group therapy visits Out-of-Network	 $30 copay 40% coinsurance

*Benefits under this category may require prior authorization by the health plan.

Medicare Advantage Benefits	Freedom Blue Plan
Additional benefits and services	
Over-The-Counter (OTC) OTC medications and supplies are available to order online or by telephone through CVS OTCHS. Retail purchases are non-reimbursable.	$100 per quarter for the purchase of covered over-the-counter (OTC) items through CVS Over The Counter Health Solutions (OTCHS).
Out-of-Network	Not Covered
CVS Pharmacy, Inc. d/b/a OTC Health Solutions is an independent company providing OTC supplemental benefit administrative services.	
Podiatry Services (Foot care) Foot exams and treatment if you have diabetes-related nerve damage and/or meet certain medical conditions	$30 copay
Out-of-Network	40% coinsurance
Prosthetic devices and medical supplies*	20% coinsurance
Out-of-Network	40% coinsurance
Renal dialysis	20% coinsurance
Out-of-Network	40% coinsurance
Kidney Disease Education	$0
Out-of-Network	40% coinsurance
Tobacco cessation A wellness coach helps members develop and maintain a plan to quit	$0
Out-of-Network	Not Covered

*Benefits under this category may require prior authorization by the health plan.

CONTACT US

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Members
Call toll-free **1-800-711-9865**
TTY users call **711**

Non-Members
Call **1-855-579-7658**

Visit **bluecrossmn.com**

This document may be available in a non-English language. For additional information call us at a number above.

This document is available in other formats such as braille and large print.

Out-of-network/non-contracted providers are under no obligation to treat Blue Cross Medicare Advantage (PPO) plan members, except in emergency situations. Please call our Customer Service number or see your *Evidence of Coverage* for more information, including the cost-sharing that applies to out-of-network services. Blue Cross Medicare Advantage is a PPO plan with a Medicare contract. Enrollment in Blue Cross Medicare Advantage depends on contract renewal.

NOTICE OF NONDISCRIMINATION PRACTICES

Effective July 18, 2016

Blue Cross and Blue Shield of Minnesota and Blue Plus (Blue Cross) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or gender. Blue Cross does not exclude people or treat them differently because of race, color, national origin, age, disability, or gender.

Blue Cross provides resources to access information in alternative formats and languages:

- Auxiliary aids and services, such as qualified interpreters and written information available in other formats, are available free of charge to people with disabilities to assist in communicating with us.
- Language services, such as qualified interpreters and information written in other languages, are available free of charge to people whose primary language is not English.

If you need these services, contact us at 1-800-382-2000 or by using the telephone number on the back of your member identification card. TTY users call 711.

If you believe that Blue Cross has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or gender, you can file a grievance with the Nondiscrimination Civil Rights Coordinator

- by email at: Civil.Rights.Coord@bluecrossmn.com
- by mail at: Nondiscrimination Civil Rights Coordinator
  Blue Cross and Blue Shield of Minnesota and Blue Plus M495
  PO Box 64560
  Eagan, MN 55164-0560
- or by phone at: 1-800-509-5312

Grievance forms are available by contacting us at the contacts listed above, by calling 1-800-382-2000 or by using the telephone number on the back of your member identification card. TTY users call 711. If you need help filing a grievance, assistance is available by contacting us at the numbers listed above.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights

- electronically through the Office for Civil Rights Complaint Portal, available at: https://ocrportal.hhs.gov/ocr/portal/lobby.jsf
- by phone at:
  1-800-368-1019 or 1-800-537-7697 (TDD)
- or by mail at:
  U.S. Department of Health and Human Services 200
  Independence Avenue SW
  Room 509F
  HHH Building
  Washington, DC 20201

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

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This information is available in other languages. Free language assistance services are available by calling the toll free number below. For TTY, call 711.

Si habla español, tiene a su disposición servicios gratuitos de asistencia con el idioma. Llame al 1-855-903-2583. Para TTY, llame al 711.

Yog tias koj hais lus Hmoob, muaj kev pab txhais lus pub dawb rau koj. Hu rau 1-800-793-6931. Rau TTY, hu rau 711.

Haddii aad ku hadasho Soomaali, adigu waxaad heli kartaa caawimo luqad lacag la'aan ah. Wac 1-866-251-6736. Markay tahay dad maqalku ku adag yahay (TTY), wac 711.

နမ့်ကတိၤကသီကျိာ်ဒီး, တ၊်ကဟ့ဉ်နၤကျိာ်တ၊်မၤစၢၤကလိတဖဉ်နှဉ်လိၤ. ကိး 1-866-251-6744 လ၊ TTY အဂိ၊်, ကိး 711 တက့၊်.

إذا كنت تتحدث العربية، تتوفر لك خدمات المساعدة اللغوية المجانية. اتصل بالرقم 1-866-569-9123. للهاتف النصي اتصل بالرقم 711.

Nếu quý vị nói Tiếng Việt, có sẵn các dịch vụ hỗ trợ ngôn ngữ miễn phí cho quý vị. Gọi số 1-855-315-4015. Người dùng TTY xin gọi 711.

Afaan Oromoo dubbattu yoo ta'e, tajaajila gargaarsa afaan hiikuu kaffaltii malee. Argachuuf 1-855-315-4016 bilbilaa. TTY dhaaf, 711 bilbilaa.

如果您說中文，我們可以為您提供免費的語言協助服務。請撥打 1-855-315-4017。聽語障專 (TTY)，請撥打 711。

Если Вы говорите по-русски, Вы можете воспользоваться бесплатными услугами переводчика. Звоните 1-855-315-4028. Для использования телефонного аппарата с текстовым выходом звоните 711.

Si vous parlez français, des services d'assistance linguistique sont disponibles gratuitement. Appelez le +1-855-315-4029. Pour les personnes malentendantes, appelez le 711.

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한국어를 사용하시는 경우, 무료 언어 지원 서비스가 제공됩니다. 1-855-904-2583 으로 전화하십시오. TTY 사용자는 711 로 전화하십시오.

ຖ້າເຈົ້າເວົ້າພາສາລາວໄດ້, ມີການບໍລິການຊ່ວຍເຫຼືອພາສາໃຫ້ເຈົ້າຟຣີ. ໃຫ້ໂທຫາ 1-866-356-2423 ສຳລັບ. TTY, ໃຫ້ໂທຫາ 711.

Kung nagsasalita kayo ng Tagalog, mayroon kayong magagamit na libreng tulong na mga serbisyo sa wika. Tumawag sa 1-866-537-7720. Para sa TTY, tumawag sa 711.

Wenn Sie Deutsch sprechen, steht Ihnen fremdsprachliche Unterstützung zur Verfügung. Wählen Sie 1-866-289-7402. Für TTY wählen Sie 711.

ប្រសិនបើអ្នកនិយាយភាសាខ្មែរមន អ្នកអាចរកបានសេវាជំនួយភាសាឥតគិតថ្លៃ។ ទូរស័ព្ទមកលេខ 1-855-906-2583។ សម្រាប់ TTY សូមទូរស័ព្ទមកលេខ 711។

Diné k'ehjí yáníłt'i'go saad bee yát'i' éí t'áájíík'e bee níká'a'doowołgo éí ná'ahoot'i'. Kojį éí béésh bee hodíílnih 1-855-902-2583. TTY biniiyégo éí 711 jį' béésh bee hodíílnih.

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