

PROVIDER BULLETIN

PROVIDER INFORMATION



Update to Claims Timely Filing Limits and Appeal Submission Timeframes

During the public health emergency (PHE), Blue Cross and Blue Shield of Minnesota (Blue Cross) extended the timely filing edit in our claims system to 180 days for commercial and Medicare plan claims to reduce claim denials and appeals. Blue Cross will implement a permanent change to the claims timely filing for all lines of business to 180 days beginning February 1, 2023, and the Provider Policy and Procedure Manual will be updated to reflect that change.

Blue Cross will require providers to submit appeals within the standard timeframe of 90 days effective February 1, 2023. Blue Cross had extended the appeals timeframe during the COVID-19 pandemic, allowing providers additional time to submit their appeals. The extension will be sunset at the end of January 2023.

Lines of Business Impacted: All

Questions?

If you have questions for a member enrolled in a Minnesota Health Care Programs (MHCP) plan, please contact provider services at **1-866-518-8448**. For all other questions, contact provider services at **(651) 662-5200** or **1-800-262-0820**.