

CONTACT SHEET

MEDICARE COST (PLATINUM BLUE)



Contacts	Number	Hours of Operation
Blue Cross Blue Shield Customer Service:	1-866-340-8654 TTY 711	M - F 8am - 8pm *
Blue Cross Blue Shield Prescription Customer Service:	1-800-489-7336 TTY 711 This phone number will be active on 1/1/24	M - F 8am - 8pm *
To Make a Payment Directly to Blue Cross by: Card or Bank Account 24 Hour Automated System (IVR)	1-866-790-5951 TTY 711	M - F 8am - 8pm * 24 hours a day
Silver Sneakers:	1-833-226-1271 TTY 711	M - F 8am - 8pm ET
Nurse Line:	1-800-622-9524 TTY 711	24 hours a day/ 7 days a week
Quitting Tobacco (BCBSMN):	1-888-662-2583 TTY 711	M - Th 8am - 8pm F 8am - 6pm Sat 9am - 1pm
TruHearing:	1-855-205-5289 TTY 711	M - F 8am - 8pm
OTC (CVS):	1-888-628-2770 TTY 711	M - F 8am - 10pm CT
United Concordia: (Embedded Dental Administrator) (Excludes Individual Core and Employer Group Plans)	1-844-397-4182 TTY 711	M - F 8am - 8pm
Senior LinkAge Line®:	1-800-333-2433 TTY 711	M - F 8am - 4:30pm
Medicare:	1-800-633-4227 TTY 1-877-486-2048	24 hours a day/ 7 days a week
Social Security:	1-800-772-1213 TTY 1-800-325-0778	M - F 8am - 7pm

* We are available seven days a week October 1 through March 31 and available Monday through Friday the rest of the year.