

# PROVIDER QUICK POINTS

## PROVIDER INFORMATION



January 12, 2022

### **New Telehealth Place of Service Code 10**

Centers for Medicare & Medicaid Services (CMS) is implementing a new National Place of Service (POS) 10 for telehealth services provided to a patient in their home effective January 1, 2022. Additionally, the National POS 02 will be redefined as telehealth services provided to a patient outside of their home.

Blue Cross and Blue Shield of Minnesota and Blue Plus (Blue Cross) will accept POS 10 for dates of service January 1, 2022 and after for commercial, Families and Children, and MinnesotaCare (MNCare) members.

CMS Medicare will not implement the new POS code until April 4, 2022. In alignment with CMS, Blue Cross Medicare lines of business (Medicare Advantage, Platinum Blue, Minnesota Senior Health Options (MSHO), and Minnesota Senior Care Plus (MSC+)) will begin accepting the new POS 10 beginning on 4/4/2022 for service dates beginning 1/1/2022.

Claims submitted outside of the above parameters will be denied for an invalid POS.

### **Questions?**

If you have questions for a member enrolled in a Minnesota Health Care Programs (MHCP) plan, please contact provider services at **1-866-518-8448**. Please contact provider services at **(651) 662-5200** or **1-800-262-0820** for all other questions.