

Blue Cross Blue Shield of Minnesota Over-the-Counter (OTC) ordering website

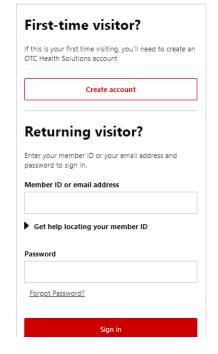


To access the Blue Cross Blue Shield of Minnesota OTCHS order plan webpage, visit: cvs.com/otchs/bcbsmn

Member must register the first time visiting the site

Returning members can log in using their member ID or the email address used at registration

Welcome Blue Cross Blue Shield of Minnesota members



The source for data in this presentation is CVS Health Enterprise Analytics unless otherwise noted. Please see the disclaimer page at the end of this presentation for more information.



Registration







To register, the member will need:

Current plan year member ID

Date of birth

ZIP code

Current email address (each member requires a separate email address)

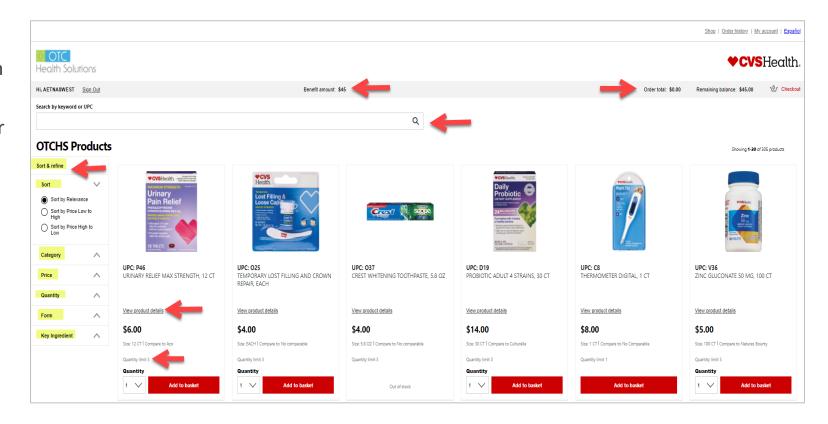
Welcome Blue Cross Blue Shield of Minnesota members

Firs	t-time visitor?
	s your first time visiting, you'll need to create a alth Solutions account
	Create account
Ret	urning visitor?
	our member ID or your email address and ord to sign in.
Memb	er ID or email address
Get	help locating your member ID
Passw	ord
	ot Password?
rorgo	



Order entry

- Benefit amount is displayed
- Search option allows member to search by item code or description
- Refinement search tools makes it easier to look for items
- As items are added to basket, order total increases and remaining balance decreases
- Member can view product details before selecting the item
- Applicable product limits are displayed
- Member enters quantity and adds to basket





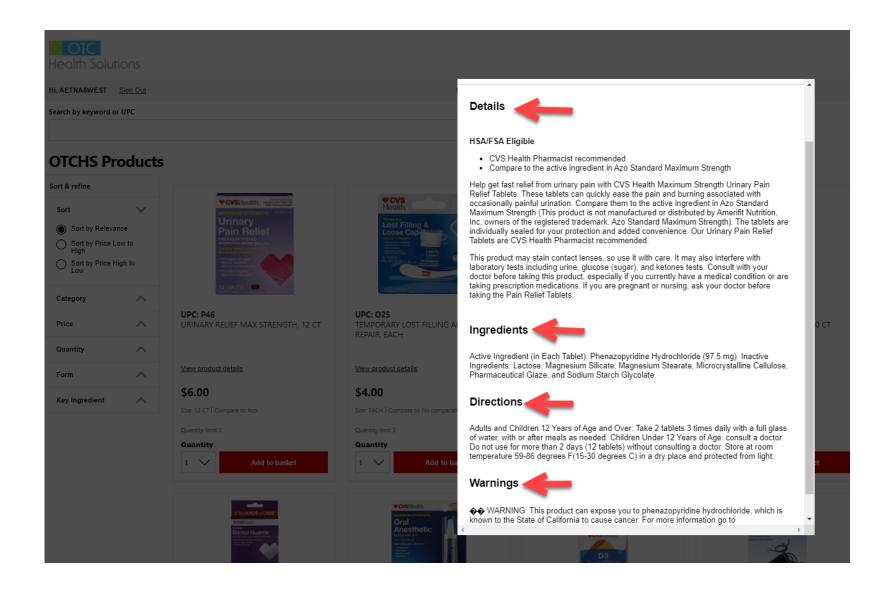
Product details

Member can view the product details as listed on the packaging

Ingredients

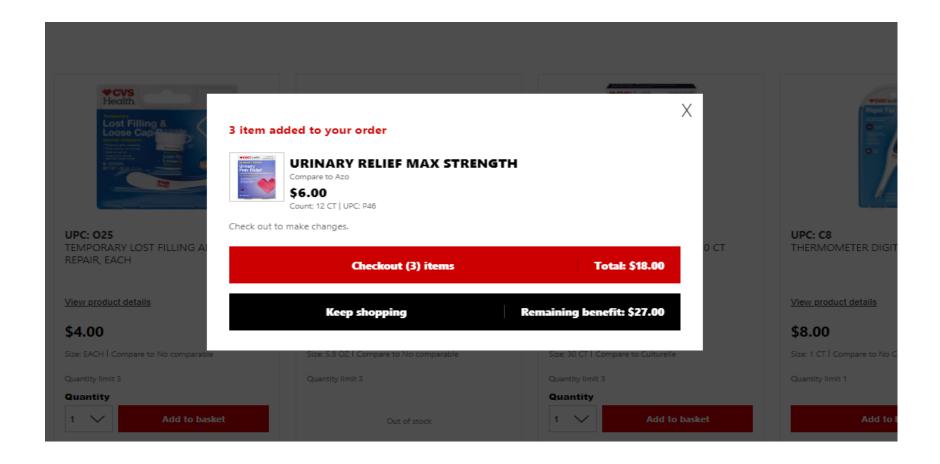
Directions

Warnings





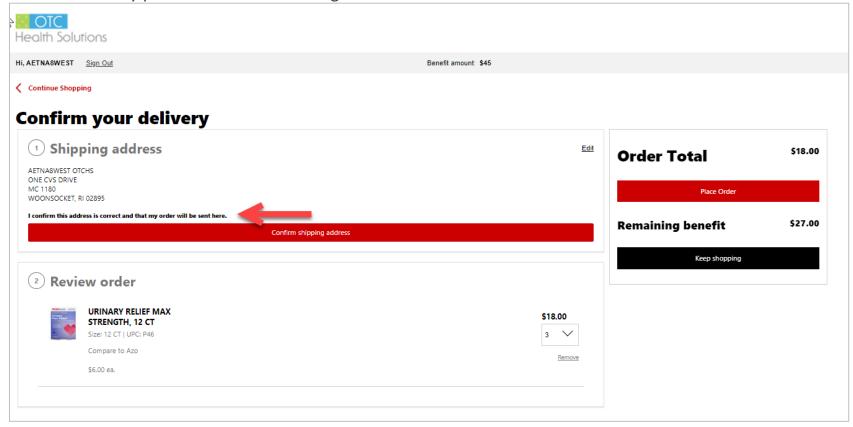
Add items to cart





Submit order and confirm address

If the shipping address is different from the address on file, the address can be temporarily updated here to ship the order. This will not make a permanent change to the address on file. Member should contact Member Services with any permanent address changes.





Order confirmation

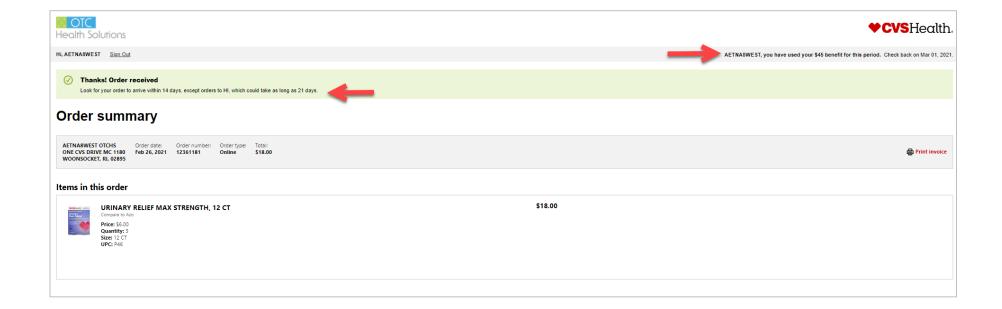
Member will see:

Delivery time frame

Delivery address

When they can place their next order

Items ordered and order total





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Legal disclaimers

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All data sharing complies with applicable law, our information firewall and any applicable contractual limitations.

Adherence and health outcome results, savings projections and performance ratings are based on CVS Caremark data. Actual results may vary depending on benefit plan design, member demographics, programs implemented by the plan and other factors. Client-specific modeling available upon request.

The Maintenance Choice program is available to self-funded employer clients that are subject to ERISA. Non-ERISA plans such as fully insured health plans, plans for city, state or government employees and church plans need CVS Caremark legal approval prior to adopting the Maintenance Choice program. Prices may vary between mail service and CVS Pharmacy due to dispensing factors, such as applicable local or use taxes.

Specialty Expedite is available exclusively for providers who use compatible electronic health record (EHR) systems, including Epic Systems and others that participate in the Carequality Interoperability Framework.

Specialty delivery options are available where allowed by law. In-store pick up is currently not available in Oklahoma. Puerto Rico requires first-fill prescriptions to be transmitted directly to the dispensing specialty pharmacy. Products are dispensed by CVS Specialty and certain services are only accessed by calling CVS Specialty directly. Certain specialty medication may not qualify. Services are also available at Long's Drugs locations.

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