

# PROVIDER QUICK POINTS

## PROVIDER INFORMATION



December 5, 2017

### **New Pre–Authorization Form for Botulinum Toxin for Commercial Products**

As previously announced in “Prior Authorization/Pre-Approval Forms Specific to Select Medical Policies” (QP12-17), a new pre-authorization (PA) form, “Botulinum Toxin Commercial Pre-Authorization Request Form (Medical Policy II-16)” will be available on December 18, 2017, for commercial pre–authorization requests for Botulinum Toxin (Medical Policy II-16).

The Blue Cross and Blue Shield of Minnesota and Blue Plus (Blue Cross) Botulinum Toxin PA form is based upon Blue Cross medical policy (II-16) criteria. Blue Cross medical policy (II-16) is used for commercial products.

Government programs products: Prepaid Medical Assistance Program (PMAP), MinnesotaCare, Minnesota Senior Care Plus (MSC+) and SecureBlue (HMO-SNP) require PA for Botox® injections. The preferred PA form for Government programs products is located on [providers.bluecrossmn.com](http://providers.bluecrossmn.com). The form is called: “Pre-Authorization (PA) Request Form”.

For commercial PA requests for Botulinum Toxin, providers are asked to review Blue Cross medical policy criteria and attach all required, and relevant, clinical documentation to support medical necessity and appropriateness; including documentation of previous therapies or drugs tried and evidence of symptom improvement.

The preferred method of submitting a pre-authorization for drugs is electronically via our free [Availity](#) provider portal. However, any of the following methods of PA for Botulinum Toxin will be accepted:

- Electronic PA via Availity, or
- A [National Council for Prescription Drug Programs](#) (NCPDP) standard XML file through CenterX, via an integrated electronic medical record (EMR) system, or
- The new Botulinum Toxin fax form for commercial subscribers, or
- Standard PA form for pre-authorizations for Government program subscribers

Commercial pre-authorization requests for Botulinum Toxin that do not use the specific pre-authorization form will not be denied because the specific form was not completed and submitted for the pre-authorization. However, the intent of the creation of specific pre-authorization forms is to reduce the number of pre-authorization denials for incomplete or incorrect information and to reduce the amount of interaction needed between Blue Cross and the provider to identify all the clinical information needed for the most appropriate outcome for both the provider and the subscriber.

An approved PA does not guarantee a medication is covered under a subscriber’s benefit plan. Subscriber benefit plans vary in coverage and some plans may not provide coverage for certain services discussed in the medical policies.

### **Where do I find the new Commercial PA form for Botulinum Toxin and the Government programs PA form?**

Go to [providers.bluecrossmn.com](http://providers.bluecrossmn.com)

- Select Forms & Publications under the News & Updates section
- Select the forms category “precertification/preauthorization/notification”

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QP44-17

Distribution: Available on [providers.bluecrossmn.com](http://providers.bluecrossmn.com). <https://www.bluecrossmn.com/healthy/public/personal/home/providers/forms-and-publications>

**Where do I find medical policies and policy criteria?**

Go to [providers.bluecrossmn.com](http://providers.bluecrossmn.com)

- Under Tools & Resources, select “Medical Policy,” and read/accept the Blue Cross Medical Policy and UM Statement
- Click ‘+’ next to “Medical and Behavioral Health Policies” search under “Legacy System Policy Set” or “New Operating System Policy Set”

**Where do I find the current commercial pre-authorization (PA) list?**

Go to [providers.bluecrossmn.com](http://providers.bluecrossmn.com)

- Under Tools & Resources, select “Medical Policy,” and read/accept the Blue Cross Medical Policy and UM Statement
- Click on the ‘+’ next to ‘Utilization Management’ and under the ‘Precertification Lists’ select the ‘Commercial Pre- Certification/Pre-Authorization/Notification List’

**Where do I find the current Government programs pre-authorization (PA) list?**

Go to [providers.bluecrossmn.com](http://providers.bluecrossmn.com)

- Under Tools & Resources, select “Medical Policy,” and read/accept the Blue Cross Medical Policy and UM Statement
- Click on the ‘+’ next to ‘Utilization Management’ and under the ‘Precertification Lists’ select the ‘MN Government Programs Pre-Certification/Pre-Authorization/Notification List’

**Questions?**

If you have questions, please contact provider services at **(651) 662-5200** or **1-800-262-0820**.