



Blue Plus February 2020

**Service Authorization Process: Nursing Facility Services
Minnesota Senior Health Options (MSHO) &
Minnesota Senior Care Plus (MSC+)**

Check MN-ITS to determine Medicaid/Medical Assistance (MA) eligibility and managed care enrollment. MSHO and MSC+ program plans may be responsible for up to 180 days of nursing facility days for enrollees. Contact the MCO to determine MCO liability for recipient.

Service Authorization Process: MSHO and MSC+				
Admission	In Community With or without Home Care Services	In Community With Elderly Waiver service	In Community With CAC, CADI, BI	In Community With DD
Contact for PAS/Telephone Screening	<u>Link to PAS bulletin #14-25-11</u> All PAS referrals must be made online at https://mnhelpreferral.revation.com/ Senior LinkAge Line will retrieve the referral information and forward to the MCO responsible for determination of need LOC and OBRA Level 1	<u>Link to PAS bulletin #14-25-11</u> All PAS referrals must be made online at https://mnhelpreferral.revation.com/ Senior LinkAge Line will retrieve the referral information and forward to the MCO responsible for determination of need LOC and OBRA Level 1	<u>Link to PAS bulletin #14-25-11</u> All PAS referrals must be made online at https://mnhelpreferral.revation.com/ Senior LinkAge Line will retrieve the referral information and forward to the MCO and CFR responsible for determination of need LOC and OBRA Level 1	<u>Link to PAS bulletin #14-25-11</u> All PAS referrals must be made online at https://mnhelpreferral.revation.com/ Senior LinkAge Line will retrieve the referral information and forward to the MCO and CFR. DHS approval required. The lead agency must obtain approval on the DD Screening Document Full Team Screening through MMIS.
Does the NF need to be in the MCO network?	Yes	Yes	Yes	Yes
Where to call to determine MCO liability?	Provider Services toll free at 1-866-518-8448	Provider Services toll free at 1-866-518-8448	Provider Services toll free at 1-866-518-8448	Provider Services toll free at 1-866-518-8448



Service Authorization Process: MSHO and MSC+

Admission	In Community With or without Home Care Services	In Community With Elderly Waiver service	In Community With CAC, CADI, BI	In Community With DD
<p>MSHO only: Is Service Prior Authorization required for qualified SNF Medicare stay?</p>	<p>Yes (pre-certification and concurrent reviews). If the admission is emergent or after business hours, the provider will obtain pre-certification within two (2) business days after the admission. Provider shall obtain pre-certification by calling Blue Cross Provider Services toll free at 1-866-518-5448</p>	<p>Yes (pre-certification and concurrent reviews). If the admission is emergent or after business hours, the provider will obtain pre-certification within two (2) business days after the admission. Provider shall obtain pre-certification by calling Blue Cross Provider Services toll free at 1-866-518-8448</p>	<p>Yes (pre-certification and concurrent reviews) If the admission is emergent or after business hours, the provider will obtain pre-certification within two (2) business days after the admission. Provider shall obtain pre-certification by calling Blue Cross Provider Services toll free at 1-866-518-8448</p>	<p>Yes (pre-certification and concurrent reviews). If the admission is emergent or after business hours, the provider will obtain pre-certification within two (2) business days after the admission. Provider shall obtain pre-certification by calling Blue Cross Provider Services toll free at 1-866-518-8448</p>
<p>MSHO only: Is Service Prior Authorization required for qualified Medicaid stay?</p>	<p>No</p>	<p>No</p>	<p>No</p>	<p>No</p>
<p>MSC+ only: Is Service Prior Authorization required for qualified SNF Medicare stay?</p>	<p>Notification preferred; submit NF liability form to ensure prompt claims payment</p>	<p>Notification preferred; submit NF liability form to ensure prompt claims payment</p>	<p>Notification preferred; submit NF liability form to ensure prompt claims payment</p>	<p>Notification preferred; submit NF liability form to ensure prompt claims payment</p>



Service Authorization Process: MSHO and MSC+

Admission	In Community With or without Home Care Services	In Community With Elderly Waiver service	In Community With CAC, CADI, BI	In Community With DD
MSC+ only: Is Service Prior Authorization required for qualified Medicaid stay?	Notification preferred; submit NF liability form to ensure prompt claims payment	Notification preferred; submit NF liability form to ensure prompt claims payment	Notification preferred; submit NF liability form to ensure prompt claims payment	Notification preferred; submit NF liability form to ensure prompt claims payment
Who does OBRA Level II for MI?	<u>Link to PASRR bulletin #13-53-01</u> COL	<u>Link to PASRR bulletin #13-53-01</u> COL	<u>Link to PASRR bulletin #13-53-01</u> COL	<u>Link to PASRR bulletin #13-53-01</u> COL
Who does OBRA Level II for DD?	CFR	CFR	CFR	CFR
MSHO only: Where to bill for Medicare covered days or appeal Medicare decision?	MCO	MCO	MCO	MCO
MSC+ only: Where to bill for Original Medicare covered days or appeal Original Medicare decision?	Medicare	Medicare	Medicare	Medicare
What is impact on waiver service agreement?	N/A	N/A	CFR case manager will close service line item agreement upon admission	CFR case manager will close service agreement upon admission



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Admission	In Community With or without Home Care Services	In Community With Elderly Waiver service	In Community With CAC, CADI, BI	In Community With DD
When does waiver program end?	N/A	MCO care coordinator will enter exit screening document after 30 days	CFR case manager will enter exit screening document after 30 days	CFR case manager will enter exit DD screening document upon admission
Uncompensated transfer penalty	LTC not covered by MCO, individual pays. MCO pays state plan service , including HHA Services. Call care coordinator for transition services.	N/A	N/A	N/A
Nursing Facility LOC not met	See below under discharge for state plan transition services or Essential Community Supports ECS	See below under discharge for state plan transition services or Essential Community Supports ECS	See below under discharge for state plan transition services or Essential Community Supports ECS	Person will return to DD waiver services if the person still meets DD waiver eligibility criteria.
Discharge	In Community With or without Home Care Services	In Community With Elderly Waiver service	In Community With CAC, CADI, BI	In Community With DD
Where to get Relocation Services?	MCO	MCO	CFR – depending upon length of stay	CFR



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Who does waiver assessment?	MCO	MCO	COR prior to MnChoices COL after MnChoices CFR determines who gets waiver slot and does case management.	CFR
Who does PCA assessment	MCO	MCO	MCO	MCO
Who does Home Health service, such as SNV, HHA?	MCO must approve	MCO must approve	MCO must approve	MCO must approve
Who does HCN assessment?	MCO	MCO	MCO	MCO
Moving HomeMN Available after 90 days	DHS determines program eligibility MCO processes	DHS determines program eligibility MCO processes	DHS determines program eligibility CFR processes dependent on length of stay	DHS determines program eligibility CFR processes



Appendix A

Minnesota Senior Health Options (MSHO)

Minnesota Senior Care + (MSC+)

MCO	MSHO product	MSC+ product
Blue Plus	Secure Blue	Minnesota Senior Care+
HealthPartners	HealthPartners MSHO	HealthPartners Care MSC+
IMCare	IMCare Classic	IMCare MSC+
Medica	Medica Dual Solutions	Medica Choice Care
PrimeWest Health	PrimeWest Senior Health Complete	Minnesota Senior Care Plus
South Country Health Alliance	Senior Care Complete	Minnesota Senior Care Plus
UCare Minnesota	Minnesota Senior Health Options	Minnesota Senior Care Plus

Appendix B

Defintions

- BI** Brain Injury Waiver – a Medical Assistance program for people with a traumatic, acquired or degenerative brain injury who require the level of care provided in a nursing facility that provides specialized services for persons with brain injury, or who require the level of care provided in a neurobehavioral hospital.
- CAC** Community Alternative Care Waiver – a Medical Assistance program for chronically ill and medically fragile people who require the level of care provided in a hospital.
- CADI** Community Alternatives for Disabled Individuals Waiver – a Medical Assistance program for people with disabilities who require the level of care provided in a nursing facility.
- CFR** County of Financial Responsibility: The county responsible for payment of a person’s social services
- COL** County of Location: The county where the person served is located
- COR** County of Residence: The county where the person served is currently living
- DD** Developmental Disability Waiver – a Medical Assistance program for persons with developmental disabilities or a related condition who require the level of care provided in an Intermediate Care Facility for Persons with Developmental Disabilities (ICF/DD).



DHS	Minnesota Department of Human Services
ECS	Essential Community Supports
EW	Elderly Waiver for people over the age of 65 years who require the level of care provided in a nursing facility and choose to reside in the community
HCN	Home Care Nursing, formerly know as Private Duty Nursing (PDN)
HHA Services	Home Health Agency Services include the following home care services: skilled nurse visit (SNV), home health aide (HHA), physical therapy (PT), speech therapy (SP), occupational therapy (OT), respiratory therapy (RT).
Home Care Services	Includes all home health agency services plus Home Care Nursing (HCN) and Personal Care Assistance (PCA) services.
LOC	Level of Care: Care and services associated with a particular facility type.
LTC	Long Term Care
MCO	Managed Care Organization
MHM	Moving Home Minnesota
MSC+	Minnesota Senior Care Plus
MSHO	Minnesota Senior Health Options
NF	Nursing Facility
OBRA	Omnibus Budget Reconciliation Act (OBRA) 1987: Federal law that mandates the screening and review of all persons with a diagnosis or suspected diagnosis of developmental disability who seek admission to a nursing facility regardless of the source of payment for the NF services
PAS	Preadmission Screening
PASRR	Preadmission Screening for person with mental illness
PCA	Personal Care Assistance: services to help a person with day-to-day activities in their home and community.
PDN	Private Duty Nursing, currently known as Home Care Nursing (HCN)