

# PROVIDER QUICK POINTS

## PROVIDER INFORMATION



August 26, 2020

### **Introducing the Blue Cross Blue Shield System's New National High-Performance Network**

Beginning January 2021, the Blue Cross and Blue Shield Association's national Blue Cross Blue Shield (BCBS) High-Performance Network (Blue HPN) will be in more than 55 major U.S. markets, including the state of Minnesota. Blue Cross and Blue Shield of Minnesota is leveraging the Blue High Value Network (HVN) for Blue HPN.

#### **Why did we Create this New Network?**

The Blue Cross and Blue Shield Association created Blue HPN to support employer groups in their ongoing quest to improve health outcomes while keeping costs under control. On average, employer groups across America contributed to an estimated 70% of their employees' health insurance coverage, nearly \$14,500 annually per employee in 2019.

Blue HPN was deliberately created to evolve over time and ensure that it continually meets the standard of a high-performance network. By sharing this commitment together, BCBS can lead the way towards an industry-wide shift for better health outcomes and value.

#### **How is Blue HPN Different from Blue HVN?**

Blue HPN is an Exclusive Provider Organization (EPO) benefit design and does not offer coverage for out of network providers; however, Blue HPN offers in-network access to participating providers in more than 55 major U.S. markets. Blue HVN is a Preferred Provider Organization (PPO). Blue HVN members have out of state coverage through Blue Card PPO.

Providers that are currently participating providers in the HVN network are also participating providers in Blue HPN and will be reimbursed per the HVN contract addendum.

#### **Recognizing Blue HPN Patients**

Blue HPN members can be identified by their member ID card. The Blue High-Performance Network name will be prominently displayed on the front of the member ID card, along with the "HPN in a suitcase" logo. This "HPN in a suitcase" logo indicates that Blue HPN rates apply.

#### **What Product Line does Blue HPN Apply to?**

Commercial self-funded/ASO only.

#### **Participation Status in the Blue HPN Network**

Providers should refer to the "Find a Doctor" tool on the [bluecrossmn.com](https://www.bluecrossmn.com) website to confirm participation status in the Blue HPN. View the participation status by selecting the 'High Performance' network within the search criteria on the left side of the search results screen.

### **Checking Eligibility and Benefits**

Patient eligibility and benefits can be obtained from the Eligibility and Benefits tool on the Availity Web Portal or by submitting a HIPAA 270/271 Health Care Eligibility Benefit Inquiry and Response transaction through Availity or by calling (651) 662-5200 or 1-800-262-0820. Have your provider ID and member ID ready when you call. Provider Services will indicate that the patient is part of Blue HPN and the appropriate member cost share on the eligibility-and-benefit response that is typically received. Participating Blue HPN healthcare providers will apply the in-network cost share.

### **Filing Blue HPN Patient Claims**

The claims submission procedures followed for BlueCard PPO members will be exactly the same for Blue HPN members. Local and out-of-area claims should be submitted to Blue Cross and Blue Shield of Minnesota.

### **What non-Participating Blue HPN Providers Need to Know**

For providers that are not participating in the Blue HPN network, the only services that are covered for Blue HPN members are emergent care within Minnesota and urgent and emergent care outside of Blue HPN geographic areas. For these limited benefits, providers will be reimbursed according to Blue Cross and Blue Shield of Minnesota's provider contract, similar to other EPO products. **All other services are considered out-of-network, which will be indicated with a 100% member cost share on the eligibility and benefit response, and the member needs to be informed that they will need to pay 100% of the cost share.**

### **Questions?**

If you have questions, please contact provider services at **(651) 662-5200** or **1-800-262-0820**.