PROVIDER BULLETIN PROVIDER INFORMATION



December 2, 2019

Mental Health Adult and Child Crisis Services Billing

Effective January 1, 2019 the Centers for Medicare & Medicaid Services (CMS) approved a new procedure code for crisis response services for adults and children. Procedure code H2011 has replaced S9484. Providers should continue to use HCPCS code S9484 until January 1, 2020. Blue Cross and Blue Shield of Minnesota and Blue Plus (Blue Cross) will no longer accept HCPCS code S9484 for crisis response services beginning January 1, 2020.

Effective January 1, 2020, providers must use H2011 for crisis response services. The change allows you to bill for 15-minute increments (15 minutes = 1 unit).

Mental Health Adult and Child Crisis Services Billing

New Code	Modifier	Service Description	Unit
H2011		Adult crisis assessment, intervention and stabilization – individual by a mental health professional	15 minutes
H2011	HN	Adult crisis assessment, intervention and stabilization – individual practitioner	15 minutes
H2011	НМ	Adult crisis stabilization – individual by mental health rehabilitation worker	15 minutes
H2011	HQ	Adult crisis stabilization - group	15 minutes
H2011	UA	Children's crisis assessment, intervention and stabilization – individual by a mental health professional	15 minutes
H2011	UA HN	Children's crisis assessment, intervention and stabilization – individual practitioner	15 minutes

Products Impacted

This information applies to the following products:

- Minnesota Health Care Programs, including Blue Advantage Families and Children (formerly Prepaid Medical Assistance Program), Minnesota Senior Care Plus (MSC+) and MinnesotaCare (MNCare)
- SecureBlue (MSHO)

Questions?

If you have questions, please contact Provider Services at 1-866-518-8448.

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