

PROVIDER QUICK POINTS

PROVIDER INFORMATION

October 11, 2018

Cotiviti Healthcare Creates a Provider Connection Portal for Providers

As previously communicated in Provider Bulletin P78-17, Blue Cross and Blue Shield of Minnesota and Blue Plus (Blue Cross) has retained Cotiviti Healthcare (Cotiviti) to conduct post-payment reviews of inpatient claims.

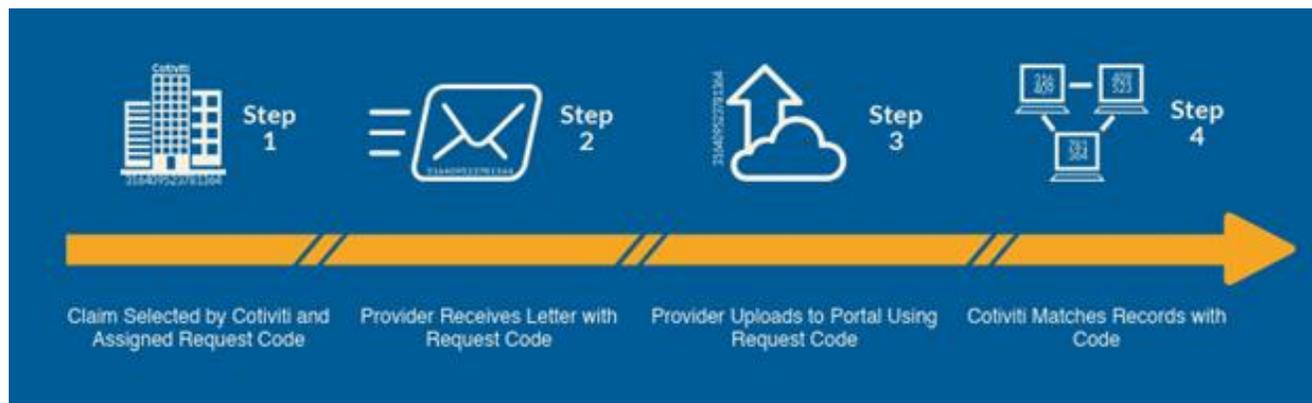
Cotiviti recently created a new Provider Connection Portal which allows Providers to submit claim information to Cotiviti quickly, easily, and securely - all online. The portal allows records to be sent directly to Cotiviti in electronic format (encrypted).

Within the next few months, providers will see the Medical Record Request letters look different as new information will be included so the portal can be utilized. The letters will include a Request Code. Each Request Code is uniquely generated and tied to a single claim by Cotiviti. The Request Code will appear as a new field on letters above the record request list. The letters will include instructions for how to log in to the Cotiviti Provider Connection Portal and enter the Request Code, where providers will be asked to confirm one additional item from the claim: Claim Number, Member Date of Birth, Member Admission Date or Member ID to ensure they have the correct claim. Providers will then be able to securely upload the requested Medical Record through the Cotiviti Provider Connection Portal, where it will be encrypted both in motion and at rest. At the other end, Cotiviti will safely decrypt the claim, match the Request Code to the claim number, and review the documentation from the Provider.

Below, is the secure URL link for the Provider Connection Portal. There will also be a link added to the Availity site. Please note, until providers receive their applicable claim specific Request Code, the portal will not be accessible.

<https://providerconnection.cotiviti.com/>

Below is a recap of the new process:



Questions?

If you have questions, please contact provider services at **(651) 662-5200** or **1-800-262-0820**.

QP83-18

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