

PURPOSE AND INSTRUCTIONS

Purpose: Section 438.10 of the Managed Care Federal Regulation issued on May 6, 2016, requires that providers who provide health care services to Minnesota Health Care Programs (MHCP) members enrolled in a Managed Care Organization (MCO) must confirm compliance with the requirement of cultural competency training and accessibility for people with disabilities.

Instructions: Please complete both sides of this form for each office location and return:

Email:

Provider.Data@bluecrossmn.com

Mail:

BCBSMN PDO, R316
PO Box 64560
St Paul, MN 55164-0560

If you have any questions regarding this form, please contact us at 651-662-5200 or 1-800-262-0820.

PROVIDER INFORMATION

Sole Practitioner Name _____

(First, Middle Initial, Last)

Clinic/Facility Name _____

Office Location _____ **Street Address** _____

City _____ **State** _____ **ZIP** _____

Website URL _____ **NPI number** _____

Phone# _____ - _____ - _____ **ext.** _____ **Is this office accepting new patients?** Yes No

CULTURAL COMPETENCY

Cultural and linguistic competence is the ability of managed care organizations and the providers within their network, to provide care to recipients with diverse values, beliefs and behaviors, and to tailor the delivery of care to meet recipients' social, cultural, and linguistic needs. The ultimate goal is a health care delivery system and workforce that can deliver the highest quality of care to every patient, regardless of race, ethnicity, cultural background, language proficiency, literacy, age, gender, sexual orientation, disability, religion, or socioeconomic status.

Have the staff in your office completed cultural competency training in the past 12 months?

Yes **If yes, please provide month and year of training** _____ (mm) _____ (yyyy) **No**

ACCESSIBILITY FOR PEOPLE WITH DISABILITIES

The following provider types do not need to complete the Accessibility portion of this questionnaire: Home Health, Home and Community Based Services (HCBS), Nursing Homes, Personal Care Assistance (PCA), and Transportation.

The Americans with Disabilities Act (ADA) requires public accommodations to take steps to ensure that persons with disabilities have equal access to their goods and services. For example, the ADA requires public accommodations to make reasonable changes in their policies, practices, and procedures; to provide communication aids and services; and to remove physical barriers to access when it is readily achievable to do so. (www.ada.gov/)

Is your office, including parking, entry ways, and other relevant space, accessible for people with disabilities? Yes No

Are your office exam rooms accessible for people with disabilities? Yes No

Does your office have equipment accessible for people with disabilities? Yes No

CONTACT INFORMATION

Please provide a contact name and phone number of who we should contact if there are questions on the responses to this questionnaire.

Name _____ Phone _____ - _____ - _____ ext. _____

Signature _____ Date ____/____/____